

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29<sup>th</sup> day of February 2020**

**C.G.No:248/2019-20/Nellore Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

Sandeep Gandikota,  
Ambedkar Nagar,  
Dargamitta,  
Beside Tenali Band,  
Nellore.

Complainant

***AND***

1. Assistant Accounts officer/ERO/Nellore Town-1
2. Deputy Executive Engineer/O/Nellore Town-1
3. Executive Engineer/O/Nellor Town

Respondents

\*\*\*\*\*

**ORDER**

1. Complainant presented a complaint before the forum for revision of bill to his domestic service.
2. Respondent No.2 filed written submission before the forum stating that the Assistant Executive Engineer physically inspected the complainant premises and advised him to pay the testing charges for meter testing in MRT lab. In the meter test report it was concluded that meter was defective and average units were recommended. Accordingly for the defective period from 11/2019 to 12/2019 the bill was revised for average units of 173 and an amount of Rs.2,852/- was withdrawn.
3. Complainant when contacted over phone on 10.02.2020 at 4.40 P.M, he informed that his grievance was resolved and satisfied with the revision.

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**DESPATCHED**  
**DATE 03/03**

4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off.


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29<sup>th</sup> February 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.